



# How to set up Two-Factor Authentication with the Authenticator App.

Directly after the first LOGIN on the website <https://www.myaccount.eiam.admin.ch/> you will be directed to your user and access data. Fill in the fields using these instructions.

## User Profile

Here you can find your user data, please keep it updated for your security.

Mr. Ms. Mx.

Address line 1  
Musterstrasse 1

Given name \*  
Max

Address line 2

Last name \*  
Muster

Country  
Switzerland

Date of birth \*  
10.10.1990

City  
Musterstadt

Zip code  
1234

Correspondence language  
Deutsch

Discard changes Save

Enter the User data

1. Date of birth
2. Address
3. Click on "Save" when you are finished

## Login & Security

Here you can manage your authentication methods, please keep it updated for your security.

**i** You logged in without two-factor authentication. Two-factor authentication is required in order to be able to modify all of your data. If you do not have any two-factor authentication method activated, please activate now at least one of them on your account and log in again.

 <b>Access data</b> User ID, email and password Edit	 <b>Authenticator App</b> Not registered Register	 <b>Mobile number (mTAN)</b> Not registered Register
 <b>Vasco</b> Not registered Order Register	 <b>Security questions</b> Not registered Register	 <b>Mobile ID</b> Not registered Register

Go to "Login & Security" and choose Authenticator App.

**Authenticator App**  
Not registered. Would you like to register it?

1 — 2 — 3 — 4  
Re-authentication   Security questions   Install App   Confirmation code

To make changes, first please re-enter your password.

Password \*

Field is required

Cancel   Continue

Enter here your password

**Authenticator App**  
Not registered. Would you like to register it?

✓ — 2 — 3 — 4  
Re-enter Password   Security questions   Install App   Confirmation code

Security question 1 \*

Answer 1 \*

Security question 2 \*

Answer 2 \*

Security question 3 \*

Answer 3 \*

Cancel   Continue

Next, you record your answers to the security questions, which you can select by clicking on the small triangle.

These are necessary to be able to use the Two-Factor Authentication.

Pay attention to the upper/lower case, as this is decisive when using the questions.

After answering, click on «Continue».


After entering your Answers to the Security Questions, you can use any Authenticator App as an authentication method. You can download it from the Appstore of your smartphone.

The most popular apps are from Google or Microsoft, which are available independently of the system.

**Authenticator App**  
Not registered. Would you like to register it?

✓ — ✓ — 3 — 4  
 Re-authentication   Security questions   Install App   Confirmation code

1. Download an Authenticator App to your phone if you don't yet have one installed
2. Open the Authenticator app on your device and add an account
3. Scan the QR code or enter the key below manually
4. Press "Continue" when the app has created the account

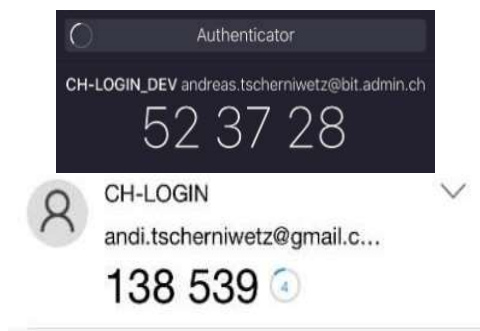


GR37FJP4ZKZ53AHWCGU4FWWF54GOFDT7

Cancel **Continue**

Open the App on the Smartphone and scan the displayed QR code

Now your CH Account is registered in the App and shows you a six-digit code



Here you see sample codes from Google (black) and Microsoft (white)

**Authenticator App**  
Not registered. Would you like to register it?

✓ — ✓ — ✓ — 4  
 Re-authentication   Security questions   Install App   Confirmation code


Now use the confirmation code generated by the Authenticator App to verify that synchronization with the app has been set up properly.

Confirmation code \*

Field is required

Back **Save**

Please enter the displayed code and click on "Save".



**Authenticator App**  
Registered

Deactivate **Renew**

If the code is correct, the App will be activated.